



Job title: Customer Service Assistant

Location: Blair Drummond Safari & Adventure Park, FK9 4UR

Salary: £8.00 p/h - £9.99 p/h

Benefits: Flexible hours, Staff Family Passes, 20% Staff discount in Park.

Working hours: from 14 hours to 40 hours per week over 7 days a week

The Company

Blair Drummond Safari and Adventure Park was opened to the public in 1970 and was, at the time, one of Britain's first safari parks. With over 400,000 visitors a year, we are now one of the most popular visitor attractions in Scotland and offer a world-class visitor experience that is exciting, educational and fun.

The day-to-day duties

To become a Customer Service Assistant we need friendly, outgoing and confident individuals who can relate well to children and will be the welcoming face of Blair Drummond Safari Park.

Positioned throughout the Safari park, these duties will include:

- Working in the Ticket Office, Shops or Amusements section
- Welcoming visitors
- Managing queues
- Handling cash and card payments
- Maintaining the park to a high standard
- Protecting the health and safety of our visitors on rides and attractions
- You may be asked to don an animal mascot outfit to entertain visitors on busy days.

Knowledge, Skills and Qualifications required:

- Experience as a Customer Service Assistant is desirable but not essential
- Experience working with children or general public
- Experience handling cash and card payments is desirable but not essential

What the company will offer:

- Full on the job training
- Uniform

To apply

Email recruitment@blairdrummond.com with a short covering letter and CV before 20th September 2021. Please use 'Customer Service Assistant' in the subject line of your email so that your application can be identified.